SYSTEM AND METHOD FOR SINGLE ACTIONS RETURNS OF REMOTELY PURCHASED MERCHANDISE

ABSTRACT OF THE DISCLOSURE

A system and method for performing single-action returns of remotely purchased merchandise is provided. The system preferably includes at least one server and at

5   least one client coupled via a network. The server is preferably operable to identify the user of the client system and retrieve a transaction listing for the identified user. The client system preferably displays the transaction listing to the user and allows the user

10   to perform a single action to select transactions and/or merchandise for returns processing. In response to the single action performed, the server system preferably initiates and completes a returns process based upon stored user preferences for such returns. The returns

15   process can include returning merchandise to the retailer from which it was purchased, auctioning the unwanted merchandise, notifying a shipping agent of the return as well as other return procedures.